

QUALITY POLICY

QUALITY POLICY:

Airedale will provide products, in accordance with its published specifications and to the agreed requirements of its customers.

ACHIEVEMENT:

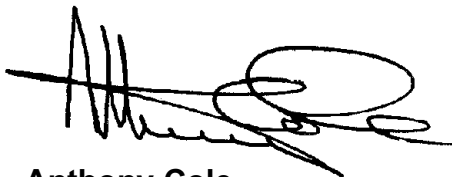
To achieve this policy, Airedale recognises the importance of providing a platform for continuous improvement. Airedale therefore continues to use a Quality System and develop its people structure, to ensure this objective is achievable. Airedale further recognises the importance of user experience and how it may collect and share information that will further enhance the Airedale commitment towards improving the performance of both its products and customer service. Outlined below are principles that reflect Airedale's commitment towards achieving success.

AIREDALE PRINCIPLES:

- Consistently provide products that meet customer and applicable regulatory requirements.
- Maintain appropriate technical literature through all media channels, to ensure product awareness, enhancements and the effects of legislation is received by customers, with regard to its current and future product designs.
- Audit, monitor and measure customer complaints, component and product performance. Ensure appropriate action is taken to improve performance and reliability. Airedale intends to keep its customers aware of all enhancements resulting from such relevant actions.
- Develop both the staff and the Quality Systems to satisfy the current quality objectives.
- Audit, monitor and measure process performance. Ensure appropriate action is taken to improve the process performance through the use of a Quality Steering Committee.
- Maintain appropriate measures to ensure all information generated by Airedale to support process activities, is updated and improved.
- Maintain appropriate procedures, to ensure that personnel who perform work affecting quality are monitored, developed and trained to a level of competence, which is appropriate to sustain the Airedale reputation for producing a high quality product.

The Airedale Quality System complies with the requirements of BS EN ISO 9001:2000.

In accordance with CE Marking requirements Airedale conform with the requirements of all applicable EC Directives.



Anthony Cole
Manufacturing Director



Mark Dowell
Business Development Manager